



## **REFUND & RETURN POLICY**

If you wish to return a product, please follow our 30-day return policy. Notify us in writing via email at info@rampageremapping.com.au within 30 days of receiving your purchase to initiate the return.

For product returns, the item must be in its original, sellable condition, including the original packaging. The product should be clean and free from any marks or scratches. If the product is returned in a condition other than 'as sold, we reserve the right to issue a partial refund.

You will be responsible for the cost of returning the item. Please ensure that returned items are properly tracked and insured during shipping.

This policy applies only to products purchased and not to subscriptions.

Subscriptions are non-refundable.

We do not offer any refund if you change your mind or find the same product or service cheaper elsewhere.

Shipping costs & payment fees will not be refunded.

A handling/admin fee of 10% of the product's total cost will be deducted from your refund. Additional postal charges and any customs duties, taxes, or extra fees incurred will not be refunded and may be deducted from the final amount. We will process your refund via bank transfer as quickly as possible, and no later than 30 days from the receipt of your valid notice of cancellation. Thank you for your understanding.